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| **Article ID:** | 2029 |
| **Article Name:** | The residual heat indicator on my hob is permanently switched on. |
| **Topic Location:** | Cooking/Hob/Usage/Performance |
| **Meta-data:** | Heat, indicator, on, residual, H |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

The residual heat is normally indicated by an “H” on the display of the corresponding cooking zone. If you have a radiant heating element hob, this indication will take quite a long time to disconnect as the ceramic glass in these types of hobs take a long time to cool down after switching off the cooking zone.

In the case of induction hobs, the heat on the ceramic glass comes from the base of the pots and pans which are heated up by the boiling liquids inside the pots. Even though the temperature on these hobs is much lower, a certain period is still needed to cool down the glass surface to avoid burns.

If after a long period the “H” indicator is still lit and the surface is totally cold then you will have to contact your local service agent, by clicking the link below.

Warning! Please be careful when checking the heat temperature of your hob. First put your hand near the surface without touching it to detect any heat radiation before putting your hand on the glass.

[book\_engineer\_link]